

**Grand Harbor/Harbor Side  
Property Owner's Survey  
*Snapshot***

## Security / Loss Prevention

	Yes	No
Do you think we have too much security?	26.7% (28 responses)	73.3% (77 responses)
Do you think we need more security?	17.5% (18 responses)	82.5% (85 responses)
Are you pleased with the current level of security ?	72.1% (75 responses)	27.9% (29 responses)
Do you think our gate system is adequate?	77.9% (81 responses)	22.1% (23 responses)

## Amenities

	Yes	No
Are you happy with the current amenities?	66.3% (61 responses)	33.7% (31 responses)
Which of the following amenities would you want to retain?	Yes	No
Boat Ramp	90.8% (89 responses)	9.2% (9 responses)
Volleyball Court at Boat Ramp	31.4% (27 responses)	68.6% (86 responses)
Pavilion at Boat Ramp	66.7% (60 responses)	33.3% (30 responses)
Gregson Park	90.1% (82 responses)	9.9% (9 responses)
Tennis Courts at Gregson Park	79.3% (69 responses)	20.7% (18 responses)
Volleyball Court at Gregson Park	68.7% (57 responses)	31.3% (26 responses)
Softball Field at Gregson Park	72.4% (63 responses)	27.6% (24 responses)
Walking Track at Gregson Park	80.0% (72 responses)	20.0% (18 responses)
Are there other amenities you would like to have?	Yes	No
Club House	41.8% (41 responses)	58.2% (57 responses)
Pool	31.2% (29 responses)	68.8% (64 responses)

## POA Office

	Yes	No
Are you satisfied with the office staff?	67.3% (66 responses)	32.7% (32 responses)
Do you want the staff onsite?	80.6% (75 responses)	19.4% (18 responses)

## Maintenance Dues

	Yes	No	
Are you willing to increase your maintenance dues to support any new amenities?	33.3% (33 responses)	66.7% (66 responses)	
	About Right	Too Low	Too High
Maintenance Dues are...	65.7% (65 responses)	7.1% (7 responses)	27.3% (27 responses)
	Yes	No	
Would you be willing to pay higher maintenance dues to maintain or increase services?	42.3% (41 responses)	57.7% (56 responses)	

## Communications

Do you consider the following communications tools useful?	Yes	No
Monthly meetings at Kirby's	69.4% (59 responses)	30.6% (26 responses)
Newsletter - Hardcopy	45.6% (41 responses)	54.4% (49 responses)
Newsletter – Electronic on Website	98.0% (97 responses)	2.0% (2 responses)
Website	99.0% (98 responses)	1.0% (1 responses)
Marquee	77.5% (69 responses)	22.5% (20 responses)
E-Mail Blasts	96.9% (93 responses)	3.1% (3 responses)